

Moody Blue Trade and Invest 104 (Pty) Ltd

T/A



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Suntups Wooden Flooring is a brand name and we guarantee the following:-

- The moisture content in the flooring to be 8% (+-2)
- The quality of the machining of the planks
- The quality of the factory sealers (all UV sealed floors are of the world brand name “Treffert” Coatings and Air dried sealers are AD48 sealers.)
- All flooring has been kiln & dried and free of all insects.
- Any delaminating of all engineered wooden floors under normal conditions and if used with under floor heating up to a maximum of 27 deg under the floor,

Suntups will replace any factory defected floor as long as it is brought to the attention of Suntups at time of installation. Should there be any defect the installation must stop and a Suntups representative must be called out to inspect. Should there be any factory fault Suntups will refund or replace. Should the installer continue installing a noticeably defective floor with out bringing this to the attention of Suntups he then takes responsibility for the floor.

To date (24/06/08) Suntups have had two claims which was fully covered by Suntups.

- 1) Siberian Larch Floor supplied to Floors Direct North Riding (fully sorted)
- 2) Hevea Sport Floor supplied to Touchwood Flooring P.E. (Floor swapped)

Best regards

Steven Suntup